

Armin Fischer, Hauptstr. 70, 96117 Memmelsdorf, Germany
Company

June 26, 2024

CALL CENTER AGENT OR CUSTOMER SERVICE AGENT WORK FROM HOME

Dear reader,

Are you looking for a likeable career changer who has been looking after his own customers in part-time for over 20 years with "Computerservice.arminfischer.com"? Someone who appreciates the individual customer approach and thus finds coherent solutions? Then I look forward to getting to know you...

You will gain an experienced customer supporter who has acquired a broad knowledge in helpdesk, computers and technology, i.e. who is willing and able to quickly familiarize himself with new issues.

You are hiring a problem solver who by looking after his own customers, gained confidence in dealing with a broad variety of people. I always found good solutions to complex issues through dialogue with independent colleagues (such as Marco, "DiePCWerkstatt.de").

You get engaged with a troubleshooter of computer networks, internet and software problems, configuring of routers and replacing of defective hardware...

You secure yourself a friendly team colleague who, thanks to his multilingualism is also capable of sharing experience across multiple cultures and can hit the ground running.

Shall we discuss the details?

Best regards,





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ARMIN FISCHER

Contact

Hauptstr. 70
96117 Memmelsdorf
Germany

Landline: +4995125295367
Cell Phone: +4917621008967
office@arminfischer.com
Computerservice.arminfischer.com

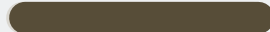

Skills

Computer repair 
network, Internet 
Operating System Installation



MS Office 
OpenOffice 
LibreOffice 

Languages

German 
English 
French 
Romanian 
Russian 

Hobbys

Swimming
Biking
Technic

PROFESSIONAL CAREER

Dec. 2003- up to now

Computerservice.arminfischer.com

(part-time self-employed)

& ACUTE REMOTE MAINTENANCE for
private individuals and small businesses

- PC and notebook repair
- Setup, problem solving for Internet access
- Support when changing provider

Jan. 2023 -Mar. 2023

Temporary staff, TimePartner at
Holzprodukte Anton Schimmer,
Scheßlitz - *wood article production*

Sep. 2022- Jan. 2023

Temporary staff, TimePartner at
florapharm, Scheßlitz - *tea production*

Sep. 2022 - Apr. 2023

Communication and application training,
bfw Nürnberg gGmbH, Regionalzentrum
Bamberg

May. 2020- Sep. 2022

Parental time

Oct. 2019 - Apr. 2020

Permanent night watch in care,
Diakonie Seniorenzentrum Seehof-
Blick, Memmelsdorf - *Senior center*

Jun. 2017- May. 2018

Permanent night watch in care,
Seniorenresidenz Schloß Gleusdorf

Jan. 2017- May. 2017

Certified geriatric nurse, Ambulanter
Pflegedienst Jura-Schwestern.de
Andrea Dotterweich, Scheßlitz
Windischletten - *Outpatient nursing
service*



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PROFESSIONAL CAREER

Jun. 2007 - Apr. 2009

Certified geriatric nurse, AWO
Sozialzentrum, Regendorf

Apr. 2007 - May. 2007

Certified geriatric nurse, Constat
Personaldienstleistungen, Kursana
Castra Regina, Regensburg

Apr. 2003- Mar. 2006

Certified geriatric nurse, RAD GmbH,
Regensburg

Oct. 2001 - Mar. 2003

Permanent night watch in care,
Seniorenresidenz Thurn & Taxis,
Regensburg

May. 2001 - Sep. 2001

Certified geriatric nurse, Bürgerstift
St. Michael, Regensburg

Oct. 2000 - Apr. 2001

Certified geriatric nurse, Bürgerheim
Kumpfmühl, Regensburg

School and vocational training

Oct. 1998 - Sep. 2000

Fachschule für Altenpflege des bfw,
Regensburg - *Technical school for
geriatric care*

Aug. 1997- Sep. 1998

Civilian service as an assistant nurse,
Altenheim Johannesstift, Regensburg

01.09.1988-31.07.1997

Von-Müller-Gmnasium Regensburg,
Abschluss Abitur - *A-levels*

Memmeldorf, June, 09, 2024

Armin Fischer

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PROFESSIONAL CAREER

Nov. 2016- Mar. 2017

**Callcenter Agent, Vodafone DSL-
Technik** - RHENUS KundenProfi.de
Bamberg

Jun. 2015- Jul. 2016

Permanent night watch in care,
CURANUM Nonnenbrücke, Bamberg

Apr. 2015 - May. 2015

EEG seat guard on a mini-job basis,
Krankenhaus der Barmherzigen
Brüder, Regensburg - *hospital*

Apr. 2015 - May. 2015

Permanent night watch in care,
Seniorenwohnzentrum CANDIS,
Regensburg

Apr. 2013 - Apr. 2015

Permanent night watch in care,
Altenheim Johannesstift, Regensburg
Nursing home

Oct. 2012 - Mar. 2013

Permanent night watch in care, BRK
Minoritenhof, Regensburg

May. 2009 - Sep. 2012

Certified geriatric nurse, Kursana
Castra Regina, Regensburg